

取消与更改须知 CANCELLATION & AMENDMENT POLICY

CANCELLATION CHARGE 取消费用 (Cruises 4 Nights or Less 介于四夜或以下的航程)

Cancellation Notice 取消通知	Cancellation Charges 取消费
14 days or more (介于 14 天或以上)	25 % of Cruise Full Fare 船费之 25 巴仙
13 – 08 days before departure (介于 8 至 13 天)	50 % of Cruise Full Fare 船费之 50 巴仙
07 days or less (7 天或以内)	100 % of Cruise Full Fare 船费之 100 巴仙
No Show / No Written Notice (无报道或无书面通知)	100 % of Cruise Full Fare 船费之 100 巴仙

CANCELLATION CHARGES 取消费用 (Cruises 5 Nights or more 介于 5 夜或以上的航程)

Cancellation Notice 取消通知	Cancellation Charges 取消费
30 days or more 介于 30 天或以上	25% of Cruise Full Fare 船费之 25 巴仙
29 – 15 days before departure 介于 29 至 15 天	50% of Cruise Full Fare 船费之 50 巴仙
14 – 08 days before departure 介于 8 至 14 天	75% of Cruise Full Fare 船费之 75 巴仙
07 days or less 7 天或以内	100% of Cruise Full Fare 船费之 100 巴仙
No Show / No Written Notice 无报道或无书面通知	100% of Cruise Full Fare 船费之 100 巴仙

AMENDMENT CHARGES 更改费用 (PER AMENDMENT / PER PERSON 以每项更改 / 每人)

Change of Passenger Name 更改乘客姓名	RM 40
Change of Cruise Departure Dates 更换船期	
Downgrading of Cabins 降低客房等级	
Change of Vessel or Shorten cruise length 更换船期或缩短航程	
Change of Cruise Departure within 7 days 更换船期 (七天之内通知)	100% of Cruise Fare 船费之 100 巴仙

- All cancellation fee imposed will be based on cabin fare and holiday surcharge (if applicable).
取消费用将依据船舱费及假期附加费而征收。
- Cancellation fees stated above are applicable for low and mid-season only. For peak season, 100% cancellation fees apply.
以上取消费用只适用于淡季及次旺季航期。旺季及超级旺季任何更改将征收 100%取消费。
- Total Change of Passenger Name in a cabin and change of cruise departure dates, Prevailing Rates will be charges.
若更换客房所有乘客之姓名及更改航期, 将根据更改当日日期之价格而征收有关之费用。
- Cabin Split – the additional cabin will be charged at Prevailing Rates.
船舱由一间分拆成两间客房 – 增加之客房将根据更改当日日期只价格而征收有关之费用。

VISA REQUIREMENT & PASSAGE RESTRICTION 签证要求及乘客限制

All travelling document must have at least 6 months validity from date of sailing.
所有旅游证件必须持有距离出发日期至少六个月有效期。

Its passenger's responsibility to ensure that all travel document and visa are in order prior to departure.
乘客有责任确保所有旅游证件与签证已经安排妥当。

Passage of pregnant women will only permitted before her 24th week pregnancy at the time of sailing and must accompanied with doctor's certificate stating that she is fit to travel at sea.
只允许怀孕不超过 24 个星期 (出发当日计算) 的孕妇登船且需持有医生之健康证明书。

Star Cruises reserves the right to refuse embarkation to any passenger whose medical condition is not made known prior to sailing and shall not be required to REFUND cruise fare paid.
丽星邮轮保留绝对的权力拒绝任何无预先呈报健康状况的乘客登船且不得要求退款。

No Refund will be made to passengers denied embarkation for non-compliance of immigration requirements.
任何不服从移民厅要求而招拒绝登船的乘客将不得要求退款。

A maximum of 3 adults or 2 adults + 2 children will be allowed in an Ocean View Stateroom with Balcony and Junior suites.
露台豪华客房只允许 3 个成人或 2 个成人加 2 个小孩于每间客房内。