

Preventive Measures (Part 1)—Embarkation & Disembarkation



All cruising guests must be fully vaccinated and receive the full regimen of COVID-19 vaccines.*



Pre-assigned mandatory COVID-19 test time and results at terminal.*



Mandatory online check-in with pre-assigned guest arrival time at terminal to minimize crowding.



Stringent health screening via travel health forms; contactless temperature checks with thermal cameras.



Safe management and tracing measures via mandatory national App.



Safe social distancing measures at waiting areas with staggered embarkation / disembarkation timings.



High frequency of cleaning and disinfection at gangways and walk ways; numerous sanitizer dispensers available.



Strict documentation checks for all embarking individuals.



Full compliance with local port and health authority's guidelines.

Preventive Measures (Part 2)—Guest Accommodations



High frequency and level of cleaning and disinfection using hospital grade disinfectants.



Cleaning and disinfection of guest bathrooms with heavy-duty alkaline cleaners and disinfectants.



Timely housekeeping turnover; bed linens professionally cleaned and disinfected at high temperatures.



Injection of diluted cleaning solution into drains to avoid clogged pipes and to prevent bacterial growth.

Preventive Measures (Part 3)—Public Areas



All guests and crew required to wear face masks (except during sports activities or dining).



Cleaning and disinfection, including fogging (when applicable), using hospital grade disinfectants.



Cleaning Frequency:

- High-frequency touchpoints (eg. handrails, lift buttons, table-tops, door handles etc.): Min 4 times daily
- Elevators: Every 2 hours
- Common Public Areas (corridors & alleys): Twice daily wipe down (adjusted accordingly)
- Spa, recreational facilities and amenities: Min 3 times daily and/or before and after every use



Usage of heavy-duty neutral PH cleaning agent for frequent disinfection of floor areas.



Convenient access to sanitizer dispensers and automated hand washing machines with designated crew promoting self-hygiene and to monitor safe social distancing.

Preventive Measures (Part 4)—Food & Beverages Hygiene Practices & Standards



F&B areas, including frequently touched hard surfaces, disinfected during and after service.



Dining options through reservations (where applicable) or at non-peak hours to minimize crowding.



At the entrance of restaurants, guest will be:

- Required to undergo contactless temperature checks
- Encouraged to wash / sanitized hands



Seating arrangements based on safe social distancing measures; disposable cutlery available upon request.



Crew equipped with face masks and disposable gloves will serve guests at buffet counters (No self-service).



Culinary use of wild animals and related products strictly prohibited.



Stringent procurement guidelines and product sourcing.

Preventive Measures (Part 5)—Entertainment Areas & Shore Excursion



Contactless temperature checks prior to entering entertainment & recreational venues.



Theatres (including 3D glasses) cleaned and disinfected before and after each show / usage.



Recreational facilities and equipment cleaned and disinfected 3 times daily and/or before and after usage.



Duty-free shops and entertainment venues disinfected 2 times daily before and after service.



On board venues operating at reduced capacity to enable safe social distancing.



Sanitizer dispensers readily available on board.

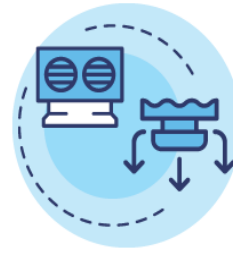


Tour operations at reduced capacity and based on national guidelines; stringent cleaning and disinfection.

Preventive Measures (Part 6)—Fresh Air Ventilation Systems



100% external fresh air is circulated to cabins and public zones (min. 25m³ fresh air per person per hour).



Incoming air is filtered and a dedicated ventilation system redirects air out of the ship to ensure no re-circulation of air between cabins. Air intake and exhaust on opposite sides of the vessel.



Air filters and cooling coils thoroughly checked, cleaned and replaced to ensure healthy air quality.

Preventive Measures (Part 7)—Medical Centre



On board Medical Centre and negative pressure Isolation Cabins (prevent cross room contamination).



Certified medical team of nurses and doctors, including an Infection Control Officer (ICO).



On board Polymerase Chain Reaction (PCR) machine with COVID-19 testing capabilities.



Contaminated and medical waste sealed and disposed according to health and safety guidelines.

Preventive Measures (Part 8)—Crew Practices & Standards



Daily crew temperature checks with periodic follow-up COVID-19 testing.



Crew equipped with appropriate Personal Protective Equipment (PPE); high self-hygiene standards.



Crew Training Workshops on health and safety preventive measures.



Reduction / limited crew movement on and off ship based on prevailing national guidelines.



Mandatory quarantine and COVID-19 testing for new crew (prior to home country departure, arrival and active ship duty)*